La parola e la cura. Forme linguistiche del colloquio medico-paziente in contesto oncologico

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## **SUMMARY**

The topic of the research is the survey conducted on a corpus of interviews between the oncologist and the patient in both public and private health care facilities with the aim of analyzing some linguistic mechanisms characterizing the com munication between doctor and patient and the direct effects on the linguistic interaction in the clinical and therapeutic path. In this field of research, namely the linguistic analysis of the speech in a healthcare setting characterized by the balance between information and interpretation, it has been necessary to develop a method of investigation able to especially highlight the pragmatic level of communication between doctor and patient and the method of argumentation allowing the speaker to elaborate in different ways the information received. The aim of the research was twofold, methodological and analytical: to elaborate appropriate tools to the linguistic investigation of a such characterized speech and to collect important data to describe the linguistic interaction between doctor and patient. One of the most important aspect that emerged from the research is the relationship-wise effectiveness of the predictability of the speech as an emotional reassurance for both speakers and as a strategy to counterbalance inferences. For instance, this has been made clear by the frequency of emotional signals such as the use of insisted parallelism, the use of repetition and the ascending intonation: these are mechanism that structurally strenghten the speech and have a restraining effect.